

2014 – Completed conversion to single stream recycling county wide

Label on the lid of each new cart delivered





92% participation rate in curbside recycling

Residents got creative!











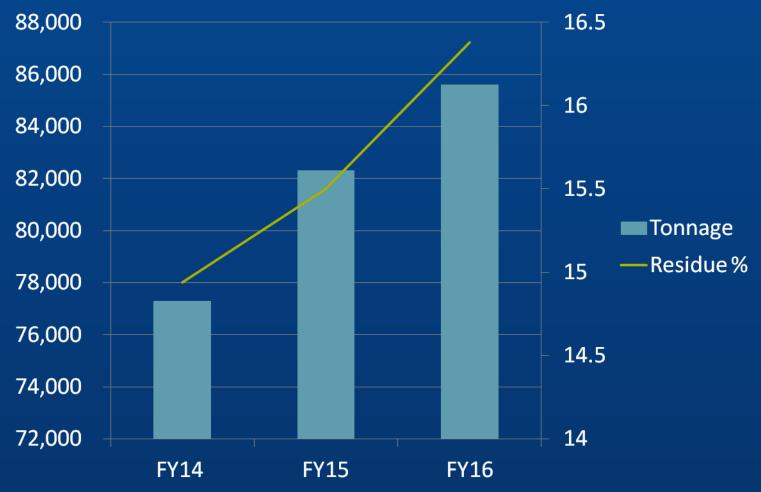


Businesses too – everybody wanted to do their part!





Mixed blessings – More Tonnage/ More Contamination





The High Cost of Contamination



42 TPD x \$37.45/TON = **\$ 1,573** daily **\$ 34,606** monthly **\$ 415,272** annually



Communications Audit -



Research – What type of image resonated with test audiences? (192 Lee County 5th graders)



Paper Metal cans Glass bottles and jars Cardboard

Plastic containers

People Making Good Choices for the Planet



(All hand images used without permission as a fair use for educational purposes.)

Research – What type of image resonated with test audiences? (192 Lee County 5th graders)



When does 5 make 1?

When Lee County residents put the 5 recyclable materials in the cart – piece by piece it makes us the #1 recycling county in Florida!



Research – What type of image resonated with test audiences? (192 Lee County 5th graders)



Did you get your 5 today?

Paper, Metal cans, Glass bottles and jars, Cardboard, Plastic containers. Do your part – 5 for the cart



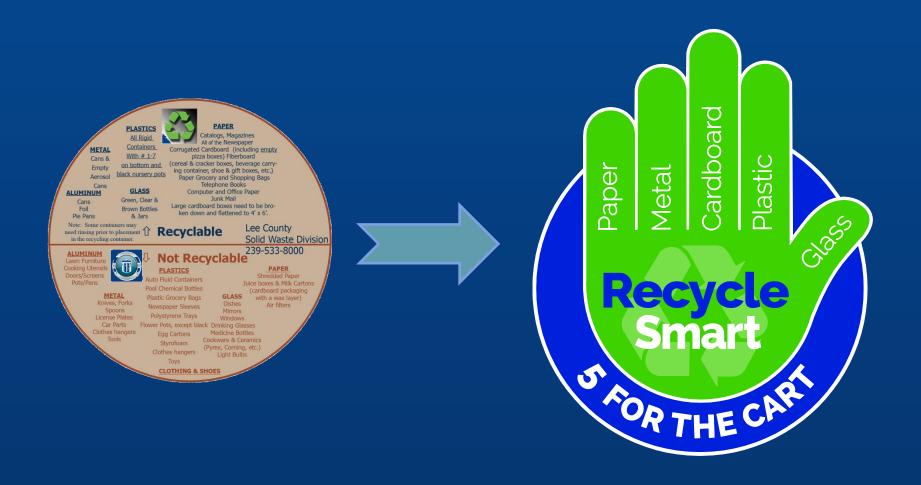
Research – What type of image resonated with test audiences? (192 Lee County 5th graders) Do your part – 5 for the cart

Stutterstack

Give me 5 - Paper, Metal, Glass, Cardboard, Plastic



A simplified message with an easily recognizable logo -



But will it be effective?



More research -

a pre and post presentation survey to determine effectiveness.

Test audiences were 1,753 5th grade students and 152 adult members of local civic and homeowner associations.

Tese County Desycle Smart Pre-Survey School	Lee County Sold Water Recycle Smart Post-Survey. School
Do you live in a house or apartment? House Apartment	1. Which of these materials is recyclable in your family recycling bin?
2. Does your family have a recycle cart?YesNo 3. If yes, does your family recycle?Yes	Foam trays from the grocery store Soda cans Paper egg cartons Milk cartons Magazines Water bottles
 No 4. Which of these materials is recyclable in your family recycling cart? 	Spaghetti sauce jars and lids Plastic bags Cereal boxes Shoes
Metal cansGlass bottles and jars NewspapersGarden hoses Styrofoam cupsToys Iuice BoxesCardboard boxes Window screensPlastic containers Iabeled #1 - #7	2. What is one example of a "stringy thing" that does NOT belong in the recycling cart?
5. Which family member does most of the recycling in your house?	3. What is something you can do with clothing that you don't need anymore?
6. What item does your family recycle the most of?	 How many different kind of materials actually belong in the recycling cart?
7. What is the weirdest thing you've ever seen someone in your family put in the recycling cart?	5. What does this symbol remind you to do?
Student pre-survey	Student post-survey

Student post-survey



Results!

How many different kind of materials actually belong in the recycling cart?

recycling cart:		
Five	980	77%
Named one or more correct mate	187	15%
Incorrect material	20	2%
Wrong number	69	5%
No answer	63	5%

What does this symbol remin	nd	
you to do?		
Recycle	1075	85%
Recycle Smart	304	24%
Wrong answer	110	9%
No answer	54	4%

Students

How many different kind of materials actually belong in the recycling cart?		\frown
Five	48	91%
Named one or more	3	6%
Incorrect material	0	0%
Wrong number	1	2%
No answer	1	2%

What does this symbol remind

you to do?		
Recycle	37	70%
Recycle Smart	21	40%
Wrong answer	11	21%
No answer	4	8%

Adults



Implementation – Roll out July 1, 2016

Redesigned website
YouTube channel with ten 15-second informational videos

HOME ABOUT US R	ESIDENTS VISITORS	BUSINES	S DEPARTMENTS	GOVERNMENT	I WANT TO
Solid Waste					
Request for Action	<u>Home</u> » <u>Solid Waste</u> » <u>Recyclin</u>		is « what to Recycle		
▶ Residential	Curbside Re	ecycling			
▶ Multi-Family					
 Business (Commercial) 			Font Size: 🛨 🚍 🕒	Share & Bookmark [+] Fe	edback 🛛 🖶 Print
How Do I Dispose Of?			Curbside Collection o	f Recvclables	
✓ Recycling & Diversion Programs			Lee County offers weekly cu	-	lable
Why Recycle			material. Your waste hauler	· · · · · · · · · · · · · · · · · · ·	
What to Recycle	Paper Vetal Cardboard		pick up both your recyclable	s and yard waste.	
What Not to Recycle	Paper Metal Cardb	Plastic			
 Yard Waste 	C Me Bar	El (2)	De unu De suele Creent		
Household Chemical Waste		(3 ⁰)	Do you Recycle Smart There are only <u>5 mate</u>		D VOUE
Electronics	Recyc	cle 🖊	recycle cart.	enais that belong i	n your
Construction & Demolition Debris	Sma	rt /	(Click on the picture of each video.)	material for a quick info	ormational
▶ Facility Locations & Hours	S.FO	CARI	liceoly		
Holiday Schedule	OR THE				
Adopted Solid Waste Rates					
► About the Solid Waste Division					
F.A.Q.		Paper	Junk mail, newsprint, mag	azines, printing paper,	
Calendar and Information Guide			phone books, etc. Basically shredded, waxed, metallic books - donate those instea	or soiled. (No hard cover	
		Metal Cans	Aluminum or steel (tin) ca aluminum foil & disposable		
		Cardboard	Any kind of box that does (such as those used to hold		g
		Cardboard			





Plastics video – shown at all Regal Cinemas (3.4 million annual visitors)

•Online quiz providing immediate feedback on recycling choices.



•Updated brochure and

magnet

Why recycle

Recycling is your chance to help keep our planet healthy and takes little effort. By recycling, we help to reduce the amount of garbage we produce, save energy, and preserve our natural resources. It seems like such a small thing, but the rewards are endless.

Consider this

A stack of newspapers only three feet high equals one 30-foot tree.

Every ton of paper recycled saves 17 trees and approximately 380 gallons of oil.

Each ton of recycled glass saves nine gallons of fuel. Energy saved from recycling one glass bottle will light a 100-watt bulb for four hours.

A Throwing away only one aluminum can wastes as much energy as pouring out a whole cup of gasoline. The energy savings from recycling that one aluminum can will operate a television set for three hours.

Every single can, bottle, plattic jug, newspaper, cardboard box nad corrugated box that is recycled in a step toward enning the bueden we place on our environment. Recycling also reduces the United States' dependence on foreign oil imports. **Participation in Lee County's recycling program can lead towards stabilization of garbage assement rates. We true you to recycle whenever possible.**

YOU are the most important part of the Let County Recycling Program. Consider that the average houshold generates almost 25 postnois for recyclable material every week. So a typical neighborhood with about 30 houses produces a ton and a half of material every month that should be recycled. Multiply that ton and a half of ye every neighborhood in Lee County, and it's easy to see how quickly the surings accumulate. You, and your neighbors, are the comentons of our recycling program's success.







Q&A

What happens to the material you put in your cart? It is separated by type, baled and sent to secondary markets.

How clean does the material need to be before i goes in the cart?

In order to bring the best price at market, recyclable material needs to be Clean and Dry. We don't advocate using a lot of water to accomplish this – sometimes a swipe with a paper towel is all it takes.

How come I could recycle different things where I used to live?

Recycle markets vary over time and by region. Lee County is currently offering curbside recycling for the **five** materials listed.



CLEAN AND DRY CLEAN AND DRY CLEAN AND DRY

THE GOOD GUYS -

ONLY 5 MATERIALS belong in your recycle cart –

Paper any kind except soiled, shredded, metallic or waxed

Metal metal cans made of aluminum or steel (tin) aluminum foil and disposable foil pans

Cardboard any kind of box without a waxed coating

Plastic containers labeled #1 - #7

44

Glass bottles and jars that are clear, green or brown



THE BAD GUYS -

Film or Foam Plastics - that means any kind of plastic bag, pool cover, bubble wrap. Styrofoam dishes of any kind, packing material or packing peanuts.

NO "Stringy Things" – garden hoses, pool hoses, extension cords, Christmas lights, rope.

N Clothing - no clothing including shoes.

NO scrap metal - that includes tools, car parts and appliances. Take it to a scrap yard or put it in your trash and we'll recover it from the combustion ash.

NO Food scraps or animal waste – neither of these things belong in your recycle cart!

Don't be a Wish-cycler

Just because an item is recyclable doesn't mean it's recyclable in your **curbside cart** Wish-cyclers include extra items in their recycle cart and hope for the best. This method of "recycling" is the most expensive and highest impact form of disposal.

A wish-cycled item must be Collected → Transported → Sorted → Rejected → Loaded → Transported again → Disposed of



Spanish language materials



División de Resíduos Solidos del Condado de Lee · leegov.com/solid waste · 239.533.8000

Preguntas y Respuestas

¿Qué sucede con el material del que usted dispone en el carrito? Es separado por material, compactado y enviado a

¿Qué tan limpio necesita estar el material antes de

Para poder darle el mejor precio en el Mercado, el material reciclable debe estar Limpio y Seco. Nosotros no apoyamos la utilización de demasiada cantidad de agua para conseguir esto – a veces limpiarlo con papel toalla es suficiente.

¿Cómo puede reciclar en el lugar donde vivo? El Mercado del reciclaje varia por temporada y por región. El Condado de Lee ofrece actualmente recogido de reciclaje para los cinco materiales listados.



LIMPIO Y SECO LIMPIO Y SECO LIMPIO Y SECO

MATERIAL CORRECTO -

SOLO 5 MATERIALES pueden ir a tu carrito de reciclaje -



cualquier tipo excepto el que esté sucio, triturado, con metal o encerado

Metal

envases hechos de aluminio o acero (lata), papel de aluminio y carritos de aluminio desechables

Cartón cualquier tipo de caja sin capa de cera

Plástico

contenedores clasificados con los números #1 - #7 dentro del símbolo de reciclaje

Vidrio botellas y envases que sean transparentes, verdes o marrones



MATERIAL INCORRECTO -



Ne "Artículos como cuerdas" – mangueras de jardin. mangueras de piscina. cables alargadores. luces de navidad, soga.

Ropa – no vestimenta, incluido calzado.

Chatarra de metal – esto incluye herramientas, parte de autos y electrodomésticos. Disponga de ellos como basura y nosotros lo cremaremos.

N Restos de comida o deshechos de animales ninguna de estas cosas pertenece en el carrito de reciclaje!

No sea un Reciclador Deseoso

Solo por el hecho que un elemento es reciclable no quiere decir que es reciclable en el carrito que se recolecta en su área. Los recicladores deseosos incluyen elementos extra en su carrito de reciclaje esperando lo mejor. Este metodo de "reciclaje" es el más caro y la forma de desechar de más alto impacto.

Un elemento descartado por un Reciclador Deseoso debe ser Recolectado → Transportado → Clasificado → Rechazado → Cargado → Transportado nuevamente → Desechado







•Reusable shopping bags







Increased community presenceby 75% from 2015 - 2016





Inspector vehicle wraps





•And a mascot! (He's a new arrival)





•My interpretation





Iome > #SWFL > Are You Recycling or Wish-Cycling?

Are You Recycling or Wish-Cycling?

#SWFL

July 27, 2016

Implementation –

•Good media coverage





Lee County Solid Waste launched "Recycle Smart – Five for The Cart" on July 1 to reduce the amount of trash in our recycling stream. "Non-recyclable material in carts increased from 9 to 15 percent over the last four years, with a corresponding disposal cost of roughly \$25,000 per month," explains Molly Schweers, Solid Waste Coordinator. "Large wheeled carts came out around that time to help Lee residents reach the

0 93

Lee County seeing increase of g recycling bins • METAL CANS • GLASS BOTTLES AND JAR • PLASTIC CONTAINERS (#1 • CARD BOARD

f 🔰

Lee County taxpayers throwing money away

Posted: Oct 12, 2016 6:12 PM EDT Updated: Oct 12, 2016 6:12 PM EDT



Costs to Date –

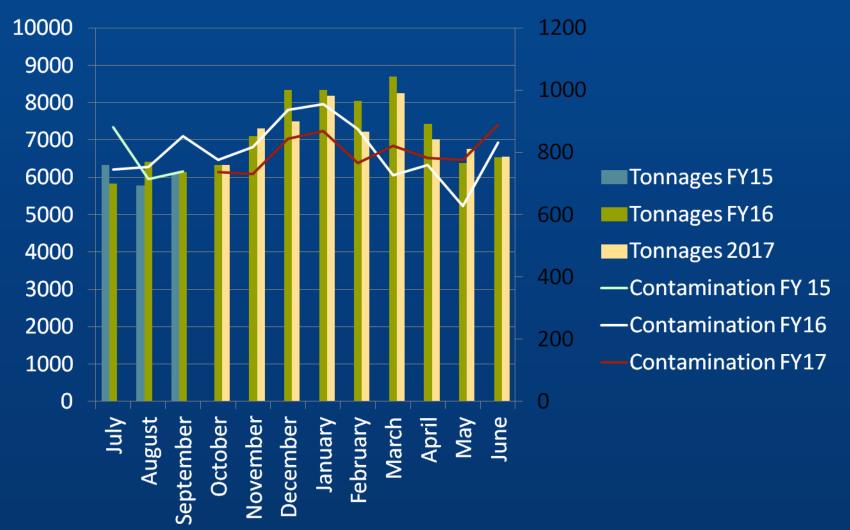
Materials – \$139,263 <u>Staff time – \$21,166 (629 hours)</u> TOTAL – \$160,429

Cost per Household – \$0.64

(250,000 homes)



Results –







Initial success is leveling off

•The recycling public needs regular reminders •(more advertising)

•High contamination in May and June means full-time residents need stronger focus (more data needed)

 Initial focus has been on families with school-age children, but demographic in Lee County trends older



Next Steps –

Increased advertising using multi-media and digital media approach

•Partnership with Lee County Utilities to ensure each resident gets recycling and disposal information when they activate their water account

Application of new cart stickers county wide

•Partnership with Lee County schools to bring students out the MRF

•Additional materials and outreach for multifamily dwellings

•Creation of volunteer/ambassador group for the division







Thank you!



